



August 25, 2015

Global Laser
c/o Warren Mitchell

Dear Warren,

On behalf of Nick and I, and the staff at Dragonfly Landscape Supply, I would like to take this opportunity to thank you for your prompt, professional services both in printer sales/service and toner cartridge replacement. In the past we purchased new ink cartridges from wherever was convenient (all the while shaking the current cartridge every half hour to get us through). Now, we receive friendly reminder emails, reminding us to check our current stock to avoid situations of panic when we ran out of toner in the middle of a busy business day.

With all the day to day things that come with running a business, having our replacement cartridges delivered right to our office, saves me that one extra stop in an already busy day! Knowing that we are helping keep recyclable materials out of the landfill is another benefit to using Global Laser remanufactured cartridges.

We look forward to continuing to use Global Laser for years to come, as your product and customer service are a benefit to our business.

Sincerely yours,

Heidi Gorter